

Warranty

Park Avenue / Metropolitan

The following is a non-prorated Wear Warranty issued by Class A Matting for our Park Avenue and Metropolitan Matting. This warranty begins when the mat is purchased. The mat must be installed and maintained in accordance with industry standards. The non-prorated warranty is limited to the period of time the mat is owned and maintained by the original end-user purchaser. The basis of any warranty related claim is the original Class A Matting invoice.

No warranty of any type is provided for use of Park Avenue and Metropolitan Matting on stairs or in athletic playing areas, playgrounds or areas of heavily wheeled cart traffic.

Fiber – Abrasive Wear (7 years)

Class A Matting warrants that Park Avenue and Metropolitan Matting will lose no more than 10% of the pile face fiber, by weight, during the seven (7) year warranty period. This warranty is for abrasive wearing and does not cover pile shading, pile crushing, tears, burns, cuts, pilling, matting, damage due to improper installation, improper use, improper maintenance, installation over irregular surfaces, point loads in excess of 150 pounds per square inch and damage caused by floor buffers or maintenance equipment.

Limited Sunbelt Fade Warranty (3 years)

This warranty does not cover damage resulting from improper installation or maintenance.

Class A Matting warrants the face fiber in our Park Avenue and Metropolitan Matting will not disintegrate for a period of three (3) years under normal conditions in outdoor use due to ultraviolet (UV) degradation. Shade variation due to UV exposure is not covered by this warranty. **This warranty is reduced to one (1) year in the states of Arizona, Florida, New Mexico, Texas and the southern halves of California, Colorado, Hawaii, Nevada, and Utah.**

Limited Warranty for Golf Spikes (3 years)

Class A Matting warrants that the face fiber in this carpet will not wear through to the point where the backing is exposed when subject to normal golf spike traffic, such as encountered in pro-shops and locker rooms. The golf spike warranty is for a period of three (3) years under normal conditions in indoor/outdoor use, but specifically excludes pivot points or areas, stairs, and athletic playing areas.

Limitations of Warranty

Class A Matting's obligations under this warranty are restricted to the repair or, at its sole option, replacement of all or a portion of the affected areas. No liability will be assumed for any incidental or consequential damage, loss or expense. No liability will be assumed for commercial shade variations. Class A Matting liability under this warranty is limited to the material value of the item to be repaired or replaced. The remedy of repair or replacement set forth in this warranty shall be the sole remedy and Class A Matting shall have no other obligations or liability in connection with any matter or thing, including without limitation, damages for personal injury or damages related to lost revenue, increased costs, downtime costs and all other indirect or consequential damages.

The obligations of Class A Matting under the warranty are subject to full payment of all monies due to Class A Matting for materials and/or labor. All claims made under the foregoing warranty shall be invalid and null and void unless made in writing to Class A Matting within the warranty period and within thirty (30) days of the Owner learning about the claim. This warranty is not transferable.

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To file a claim, you (the original purchaser) should notify Class A Matting and submit in writing a valid proof of purchase in the form of a sales receipt or other documents, and a detailed description of the problem and/or photographs/samples that clearly show the warranty problem, to:

Class A Matting Warranty (855-737-7320)
543 Callahan Rd SE
Dalton, GA 30721

This warranty is expressly in lieu of all conditions and warranties expressed or implied in fact or in law or otherwise, including without limitation, any implied conditions or warranties as to merchantability or fitness for a particular purpose. No person or party is authorized to create any obligation or liability for Class A Matting other than the person authorized to execute this warranty for Park Avenue and Metropolitan Matting, and only the guarantees expressed herein shall apply.